

# Fact Sheet



## **Qwest Wireless Transition August 17, 2009**

- Qwest Wireless will cease operations on Oct. 31, 2009. Remaining customers have started receiving a 60-day notification letter with detailed information about their wireless options.
- Qwest Wireless customers switching to Verizon Wireless are encouraged to visit [www.qwest.com/offer](http://www.qwest.com/offer) to redeem their Verizon Wireless offer, and choose a phone and a plan that best meets their communications needs.
- Qwest Wireless customers can also call 1-800-516-0669 (English) or 1-866-961-2653 (Español) or visit their nearest Qwest store – [www.qwest.com/stores](http://www.qwest.com/stores) – to begin enjoying the benefits of Verizon Wireless.
- Qwest wants every customer to have a good experience, and we are committed to working with each customer individually to meet his or her needs.

## **Background Information**

- Qwest announced in May 2008 that it had become an agent of Verizon Wireless.
- In August 2008, Qwest started to transition Qwest Wireless customers to Verizon Wireless, and has successfully switched tens of thousands of customers.
- Qwest customers truly benefit from this relationship. Qwest now offers Verizon Wireless, which provides Qwest customers with:
  - America's Most Reliable Wireless Network
  - A tremendous selection of handsets including smartphones and BlackBerry devices
  - Qwest customers also receive savings and convenience when they bundle Verizon Wireless with their other Qwest services
- There is no early termination fee when disconnecting Qwest Wireless service.
- Qwest believes the special offers, savings and great service offered by Verizon Wireless are the best option for Qwest Wireless customers, and that's why we're encouraging them to switch to Verizon Wireless today.